

**Ref. No.:** CCPL/CSR/HR-07

**Published Date:** 14-July-2023

**Revision No. / Date:** 00 / 14-July-2023

**Page No.:** 01 | P a g e 03



## A. Purpose & Scope:

At Cooper Corporation Pvt. Ltd., we are committed to ensuring the responsible use and proper disposal of our products throughout their lifecycle. This Product Use and End-of-Life Policy outlines our commitment to promoting safe and efficient product use, maximizing product lifespan, and minimizing the environmental impact of product disposal.

### 1. Product Safety and User Education:

We prioritize the safety of our products and the well-being of our customers. We will design and manufacture products in compliance with relevant safety standards and regulations. We will provide clear and accurate instructions for product use, maintenance, and any necessary safety precautions. We will actively educate our customers on safe and responsible product use.

### 2. Product Durability and Reliability:

We are committed to producing durable and reliable products that meet or exceed customer expectations. We will strive to enhance product quality, extend product lifespan, and reduce the need for premature replacement. We will use robust materials, conduct thorough testing, and continually improve product design and manufacturing processes to maximize durability and reliability.

### 3. Energy Efficiency and Resource Conservation:

We will promote energy-efficient products that minimize resource consumption throughout their use. We will optimize energy efficiency in product design, encourage energy-saving practices during product use, and provide energy consumption information to customers. We will promote resource conservation by encouraging responsible use of consumables, promoting recycling, and reducing unnecessary waste generation.

### 4. Product Repair, Maintenance, and Upgrades:

We will support product repair, maintenance, and upgrades to extend the lifespan and functionality of our products. We will provide accessible repair services, spare parts availability, and clear instructions for product maintenance. We will encourage customers to repair and upgrade products whenever possible, reducing waste and promoting a circular economy.

### 5. Product Take-Back Programs / Recall:

We will establish and promote product take-back programs to facilitate the proper disposal and recycling of our products at the end of their useful life. We will collaborate with appropriate recycling and disposal partners to ensure that products are managed in accordance with local regulations and best practices. We will provide information to customers on available disposal options and encourage responsible product disposal.

**Ref. No.:** CCPL/CSR/HR-07

**Published Date:** 14-July-2023

**Revision No. / Date:** 00 / 14-July-2023

**Page No.:** 02 | Page 03



## 6. Sustainable Packaging:

We will strive to minimize the environmental impact of our product packaging. We will design packaging with a focus on reducing waste, promoting recyclability, and using eco-friendly materials whenever possible. We will actively explore innovative packaging solutions that minimize resource consumption and environmental impact throughout the product's lifecycle.

## 7. Product Lifecycle Assessment:

We will conduct lifecycle assessments of our products to identify and reduce environmental impacts at each stage, from raw material extraction to end-of-life disposal. We will consider the environmental footprint of our products, including energy consumption, greenhouse gas emissions, water usage, and waste generation. We will use the findings to inform product design, improvement, and sustainability initiatives.

## 8. Stakeholder Engagement and Collaboration:

We will engage with stakeholders, including customers, suppliers, regulators, and industry partners, to foster collaboration and innovation in product use and end-of-life management. We will actively seek feedback, suggestions, and insights from stakeholders to improve our product design, user experience, and sustainability practices.

## 9. Compliance and Legal Requirements:

We will comply with all applicable laws, regulations, and industry standards related to product use, safety, and end-of-life management. We will stay informed about changes in regulations and standards and adjust our practices accordingly. We will obtain the necessary permits and certifications related to recycling, disposal, and product take-back programs.

## 10. Continuous Improvement:

We are committed to continuous improvement in our product use and end-of-life practices. We will regularly review and evaluate our policies, processes, and performance indicators to identify opportunities for improvement. We will invest in research and development to promote product innovation, sustainability, and circular economy principles.

## 11. Review and Update:

We will periodically review and update our Product Use and End-of-Life Policy to reflect advances in technology, changes in regulations, and emerging best practices. We will engage with employees, stakeholders, and experts to ensure that our practices align with sustainability principles and promote responsible product use and disposal.

Ref. No.: CCPL/CSR/HR-07

Published Date: 14-July-2023

Revision No. / Date: 00 / 14-July-2023

Page No.: 03 | Page 03

**B. Contact Information:**

For questions or comments about this policy, contact Chief Human Resources Officer (CHRO)

**C. Created / Approved By:**

Signed,

**Nitin Deshpande****Chief Human Resources Officer (CHRO)****Date: 14-July-2023****DOCUMENT REVISION HISTORY DETAILS:**

Sr No	New Rev. No / Date	Reason for change	Brief details of change	Issue to	Issued By	Approved By
01	00/ 14.07.2023	New released	Global ECOVADIS requirement	Issue all user department – Portal / Website, all suppliers, all employees etc	AGM	NPD